



January 8, 2010

Delta Global Logistics  
Box 1139, Almonte, On  
K0A 1A0

Dear Whom it may concern

**Re: Delta Global Logistics performance for Ottawa green bin roll out**

This letter is to acknowledge the City's satisfaction with the excellent work performed on our behalf, by Delta Global Logistics. The City of Ottawa is in the midst of implementing a source separated organics collection (Green Bin) program, and Delta Global Logistics was an instrumental part of our combined team to realize this new service.

The work involved the logistics planning from City data, and delivery of containers based on that planning from two different manufacturers to over 222,000 households across Ottawa, which is the second largest municipal region in Ontario with a population over 850,000 people. The technology they employed with real-time data updates from hand-held scanning computers for bar-code to address referencing, led to an exceptionally accurate delivery in this substantial project. Delta Global Logistics worked cooperatively with a multi-faceted team of public and private sector partners to provide a very smooth delivery, with far less errors (less than 1%) than anticipated, and as a result the deliveries were completed ahead of schedule and under budget.

Yours truly,

A handwritten signature in black ink that reads 'Chris Wood'.

Chris Wood  
Waste Diversion Project Coordinator  
City of Ottawa - Solid Waste Services

Attach.

cc: