



May 19, 2011

To whom it may concern:

Re: Letter of Reference for Delta Global Logistics

In the spring of 2011 Norfolk County implemented a new "Simple Sort" recycling program which would require all residents to receive a new taller recycle box to accompany their existing small box. For all 28,000 residents to be delivered a new box in a timely fashion, it was necessary to hire professionals to undertake the delivery project.

Scott Hamilton, Graham Henrickson and their team at Delta Global Logistics did an excellent job delivering boxes to the necessary addresses. Their customer service was exceptional and they responded to issues and concerns promptly. The amount of pre-planning and preparation for the job showed their professionalism. The job was done quickly, efficiently and courteously.

The work performed assisted Norfolk County with the implementation of a new "Simple Sort" recycling program.

If you require further details of this project, please do not hesitate to contact the undersigned at (519)-582-2100 extension 1503.

Sincerely,

A handwritten signature in cursive script that reads "Wilson". The signature is written in black ink and is positioned above a solid black horizontal line.

Jennifer Wilson

Supervisor, Waste Management