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July 16, 2009

Mr. Scott Hamilton
President
Delta Global Logistics
Almonte, Ontario
Canada

To whom it may concern,

I would like to thank Delta Global Logistics for being an important contributor to the success of our green bin home distribution program.

DGL was cooperative and very responsive throughout the delivery program. DGL's team went beyond our expectations in many situations such as investigating and resolving discrepancies in our baseline data. They became part of our team.

DGL's data reporting was timely and always current. This data was provided to us in the format we needed and assisted the City of Kingston in the management of the roll out program. We confidently used and depended on their information. This data has provided us with an accurate database of our green bins across the city.

There weren't many problems but when one came up, DGL was quick to respond and deal with it in a positive manner. I was impressed by how DGL responded to unpredictable developments in the green bin distribution program. They were accommodating and flexible.

I confidently recommend Delta Global Logistics to any organization or municipality seeking an effective transportation and distribution partner.

Regards,

John Giles, P.Eng.
Manager of Solid Waste