



26 October 2011

Scott Hamilton, President
Delta Global Logistics Inc.,
31 Bridge Street,
Almonte, ON
K0A 1A0

Dear Scott:

I would like to take this opportunity to thank you and your team for the successful deployment of our new organic carts in Nanaimo. The delivery service was handled very professionally and completed ahead of schedule, the data submitted was very accurate.

I appreciated the way you and your staff conducted your operation. There were very few issues and when they did happen, they were minor and manageable. DGL crews stayed on top of the situation and worked with my staff and I to meet daily and program objectives.

The software and handheld scanners that you used allowed for greater accuracy in deliveries and data collected was very useful to our internal processes and needs.

DGL was cooperative and very responsive throughout the delivery program. DGL's team went beyond our expectations in many situations. It was a pleasure to work with your team.

I confidently recommend Delta Global Logistics Inc. to any organization or municipality requiring these services, please feel free to use me as a reference.

Regards,

A handwritten signature in blue ink that reads "Gary Franssen". The signature is written in a cursive style.

Gary Franssen
City of Nanaimo
Manager of Sanitation and Recycling