

July 24, 2009

Mr. Scott Hamilton
President
Delta Global Logistics
Almonte, Ontario
Canada

Dear Scott,

The purpose of this letter is to personally thank you and your company for all your hard work recently.

The roll-outs in Perth and Kingston were impressive. We are very happy with how things developed and how efficiently you and your team performed during these two roll-outs. Delta came up with some very good ideas that helped us provide better and more accurate service to our clients. I was particularly impressed by the consulting approach Delta adopted and implemented on these door-to-door delivery contracts. You became part of our team so thank you.

We always got the feeling that Delta was looking out for the overall success of the whole program that affects Norseman's reputation and always ensuring that all issues were identified and incorporated into a well developed distribution plan. The data provided by your organization was very useful and dependable and I know the municipalities appreciated the electronic format and the frequency and accuracy of your delivery results.

We also noticed how well your on-site and delivery personnel worked and dealt with city residents and followed the health and safety protocols needed for an injury-free operation.

Thank you again for a great job and we look forward to working with Delta Global Logistics again in the near future.

Sincerely,



Doug Hill
General Manager
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