



February 2<sup>nd</sup>, 2009.

Scott Hamilton  
Delta Global Logistics  
Almonte, Ontario

Dear Scott,

I just wanted to take a moment to thank you for all your help. I have enjoyed working with you and your company.

Your friendly and professional approach of doing business makes my job easier. You and your colleagues are always available and responsive. Delta is always open to answer to a rush request, special situations and strict requirements.

I know that when I hire DGL, your team is making sure my customer's freight is safe and delivered on time.

I am also impressed by your proactive way of looking for different and more cost effective solutions. You are not just shipping a load. You are helping Nova become more competitive in today's marketplace.

Thank you again for everything.

Yours truly,

Tanya Donahue  
Administrative-assistant  
Nova Envirocom  
175 Oleg-Stanek  
Sherbrooke (Quebec)  
J1L 2V4